U.S. Customs and Border Protection
CBP ROAM™

Reporting Offsite Arrival - Mobile
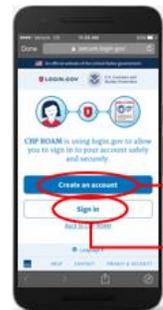
SETUP INSTRUCTIONS

1 DOWNLOAD THE CBP ROAM APP!

- Search "CBP ROAM" in the Apple App Store or Google Play Store and download the app

- Open the CBP ROAM app and enable location services

Download on the App Store

ANDROID APP ON Google play

2 SIGN IN TO CBP ROAM VIA LOGIN.GOV

- Click "Log In or Sign Up" and accept the terms. The app will redirect to login.gov, where you can either create or access your existing account

- You must have a login.gov account to use the CBP ROAM app on a personal device

> **DO NOT HAVE a login.gov account?** Tap "Create an Account" and follow the instructions

> **ALREADY HAVE a login.gov account?** Sign in to your account, and you will be redirected back to the CBP ROAM app

3 ADD AND SAVE PROFILES

Modes of Travel
- Select "Modes of Travel"
- Add a mode of travel and provide required information
- Save the profile for future use

Traveler Profile
- Select "Travelers"
- Add a traveler and provide required information
- Save the profile for future use
- Repeat this process for each traveler

Verified Traveler
- Request a number in advance of trip for expedited processing
- CBP will determine and issue eligibility
- I-68, SVRS, LBO and Trusted Traveler numbers accepted in place of Verified Traveler status

TRIP SUBMISSION INSTRUCTIONS

Travelers can use the CBP ROAM app to report their U.S. entry to CBP

- ✓ *Accept the terms and sign into CBP ROAM using your login.gov account*

- ✓ *Select "Create Trip"*

- ✓ *Select the mode of travel and passengers (saved in profile) on trip. Click "Add Mode of Travel" or "Add Traveler" to add new profiles*

- ✓ *If traveling by boat, select boat master*

- ✓ *Answer all trip detail and declaration questions*

- ✓ *Report your arrival*

- ✓ *A CBP officer will review your submission and may initiate a video chat if necessary*

- ✓ *CBP will notify you of your approved entry or next steps. A copy of your entry status will be provided via email*

> ### CBP ROAM App Benefits
>
> **Streamlined reporting process** with reusable mode of travel and traveler profiles through login.gov
>
> **Shorter wait times** by reporting from a smart device, with the option to request a "Verified Traveler" number
>
> **Greater convenience** with video inspections by CBP officers when applicable

Having technical issues? You can still call your local CBP Port of Entry for information on how/where to report your arrival. To provide feedback on the CBP ROAM app, email cbproam@cbp.dhs.gov

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