

We really appreciate how many of you have written to us to express your understanding and support of our decision to cancel the race. To keep everyone as informed as possible, here are some common questions we are hearing, and the answers:

- How do I get items purchased through the on line store that I have not yet received.
 - Merchandise originally purchased through the on-line store that was not picked up at Will Call at the Skippers Meeting or in Port Aransas will be mailed to the purchaser via USPS.
 - Bus tickets purchased on line will be refunded, by a credit to your charge card or club account- No action needed on your part
 - Anyone who paid for a bus reservation in person, will receive a refund of the purchase price via a check. To Process the refund we need the name and address of the purchaser and the name on the reservation. Please send purchaser information to hmr@lakewoodyachtclub.com and be sure to include the name(s) of the person or persons whose reservations you made. The purchaser of the tickets will receive one check for all of the tickets purchased.

- Will wristbands be refunded or exchanged?
 - Yes.
 - If you purchased wristbands on line, and they are still in will call, we will refund them by a credit to your charge card or club account. No further action needed on your part,
 - If you purchased wristbands on line and picked them up, but were not able to use them, return them to us and we will refund them via credit to your charge card or club account.
 - If you purchased wristbands in person, we will refund via a check mailed to your address after the wristbands are returned to the clubhouse office or sent to LYC by mail.
 - Mail the name and address of the purchaser to be refunded, and the unused wrist bands to
HMR Refunds
Lakewood Yacht Club
2425 NASA Parkway
Seabrook TX. 77586

- Will docking fees be refunded?
 - All Docking/raft fees for the Port Aransas City Marina will be refunded by a credit to the charge card or club account used to pay the fees. Refunds will be processed whether they were paid as a separate fee or if they were included in the registration fee.
 - If paid as part of registration fee, the docking portion of your registration fee would be:
 - Up to 30 feet \$60
 - 30.1 feet – 40 feet \$80
 - 40.1 feet –50 feet \$120
 - Over 50 feet \$150
 - Island Moorings refunds will have to be negotiated directly with Island Moorings.

- Will registration fees be refunded?
 - No. Please consider your registration fee as a charitable contribution to Bay Access, a 501(c)(3) charity supporting amateur racing and youth sailing. Contributors can expect a letter from Bay Access acknowledging the amount contributed at or around year end.

- Will Spot rentals be refunded?
 - Trackleaders will not refund Spot rentals fees. LYC contracts with Trackleaders.com to provide race tracking and Spot rentals. At the time of the race cancellation, the tracking website had been built and embedded in our website, rental Spots had been updated with special firmware, made available to all renters, and those trackers with valid feeds had already been added to the Harvest Moon Map. Therefore, Trackleaders had substantially completed the work they had promised to do.

- Why didn't you just pass the weather information on to us and let us decide individually if we wanted to race?
 - Guidance from the US Sailing Race Management manual tells us that the Race Committee is responsible to "exercise good judgment, and not to win a popularity contest." We are told to make our "decision based on consideration of all competitors, especially the least experienced or least capable competitors. Don't worry if conditions moderate later and make you look overcautious. Your concern is the safety of participants."

Then there are the questions we have not heard, but we know some of you may have been asking yourselves:

- I paid for a [choose one]
 1. A new tracking device
 2. A new annual subscription for tracking service contract for my personal tracking device.
 3. A nonrefundable hotel room
 4. New life jackets with crotch straps
 5. New flares to meet Safety Equipment Requirements

Will my expenses be reimbursed?

- No. We wish we could make everyone whole, but sometimes things are beyond our control. We do hope to offer a discount for skippers who registered for the 2015 registrants off next year's 2016 registration fees. Special discounts, if any, would be available for a limited time. Until we have paid all regatta bills and made all promised refunds, we cannot put a dollar amount on a discount for next year's race.

In order for LYC to be able to close the books for the 2015 HMR we need any unused wristbands returned as soon as possible. After November 30, 2015, we cannot promised further refunds.

If you paid slip fees at the same time you paid for wristbands, a delay in the return of wristbands may delay the refund of your slip fees.